



Moneris supports businesses of all sizes and industries across Canada to do better business for Canadians. It's critical for us to service our merchants in both of Canada's official languages, English and French.

Which is why, we're looking to partner with employment programs tailored to careers in Bilingual Customer Service.

Our bilingual customer service roles are hybrid (two days on-site) at our offices in Toronto, Montreal and Sackville.

The profile we are looking for must meet the following qualifications:

- 1+ years of customer service experience in a contact centre environment
- Prior experience providing technical support
- Fluent in French and English (reading, writing and verbal)
- Experience with computer functionality, software and hardware [routers/modems/etc.]
- Work on different shifts including evenings, weekends and holidays.

If you are the right partner for us, email [Will Stewart](#) for next steps.